

Anodia Systems, LLC Terms of Use

**Anodia Systems, LLC herein referred to interchangeably either as Anodia Systems or Anodia Systems, LLC.*

Pricing:

We make every effort to competitively maintain our prices. We do however; reserve the right to make price adjustments in response to suppliers' price increases or extraordinary circumstances. Prices are subject to change without notice. We do however, provide a thirty-day notice to our distributor network on upcoming price increases.

Shipping Terms:

We appreciate every order we receive and we know how important it is for you to receive your products in a timely manner. We make every effort to ship orders out on the same day we receive a purchase order as long as it is received by 1 PM EST*. Bottle systems and some specialty items that we carry will take longer to ship. However, we pride ourselves on exceeding your needs and will do everything possible to expedite every order we receive.

Orders shipping outside the United States, please contact us directly: 1.866.246.2548 or email us at info@AnodiaSystems.com (enter in Subject Line: International Orders).

We use UPS as our preferred shipping carrier for all orders unless otherwise expressed and arranged which may delay shipment time and ability to place orders online. Please contact us directly to discuss the need for a different shipping carrier.

*Some exceptions apply. Orders placed before 1 PM EST may not ship that day for reasons including but not limited to: credit card processing errors, shipping and billing address, inventory availability, new distributor or new dental practice customer verification.

Credit Card Processing:

All credit card processing transactions are securely processed by Square, Inc. or PayPal, Inc.

Payment Policy:

All sales are subject to credit approval. Invoices are payable within agreed terms of sale.

Damage Issues:

- Please examine your order carefully upon delivery to ensure everything is in perfect condition.
- If you have a question or concern about your order, please contact us immediately at 1.866.246.2548 or info@AnodiaSystems.com (enter in Subject Line: Damaged Items).
- If item is damaged when received, then email us the following pictures: the damaged product, the product's packaging, the exterior view of the shipping box, and a zoomed in picture focused on the shipping label that is attached to the shipping box.
- We will arrange to get you a replacement item as quickly as possible.

Return Policy:

Anodia Systems Returns: If you begin to use any of our products and experience problems with its performance, please contact us immediately. We have discovered after talking with our customers that majority of the issues are attributed to misinterpretation of installation guides or instructions for use, and not defective products.

All return inquiries will be considered; however, the following conditions must be met:

- We only accept returns from purchasers that purchase directly from Anodia Systems, LLC; via Phone Order, Fax or our online website, www.AnodiaSystems.com
- Purchasers who purchase our products from our distributors must return our products to the distributor where the product was purchased.
- All returns must be made within 45 days of purchase.

Return Policy (continued):

- All products must be returned in New Condition (unused).
- Due to hygiene concerns, we do not accept returns if products are used and contaminated.
- We do not accept returns if a purchaser does not like the product after use.
- All returns must be accompanied by a copy of your invoice.
- Returned products are subject to a 25% restocking charge.
- All return shipping charges to our facility is the purchaser's responsibility.

In the event the item is under warranty and defective, please see "Warranty" for more details.

Please note the following exceptions:

- BottleX®, Mint-A-Kleen®, Shocking®, Steri-Sol® and Zoral Scaler Solution® cannot be returned for credit.
- Parts used for assembling bottle systems cannot be returned for credit.
- Shortages or errors in shipments must be reported within 7 days of invoice date to issue credit (if applicable). Please check packing slips and packages to verify items ordered.

To arrange for a return, please contact customer service:

1.866.246.2548 or info@AnodiaSystems.com (in Subject Line enter 'Return').

Ship Returned Product(s) with proof of purchase receipt and product literature to the following address:

Anodia Systems, LLC
ATTN: Returns
109 Larrimore Lane
Danville, KY 40422 USA

Regulatory Requirements:

Local and State regulatory requirements may apply to use of certain products. Be sure to understand and comply with any such requirements prior to product purchase, use, or installation.

Warranty:

Anodia Systems warrants all products to be free from defects in material and workmanship existing at the time of manufacture for a period of one (1) year from the date of initial purchase (invoice is required for proof of purchase). If such a defect is discovered during the limited warranty period, we will at our sole option, repair or replace your product at no cost to you. "Repair" options may include, at Anodia System's discretion, providing purchaser with self-repair instructions, kits, and/or replacement parts. In the case of some products such as, but not limited to bottle systems, some components (parts, accessories), may be modified or discontinued before or during the Limited Warranty period. Replaced products or repair parts/components may not be identical to the originals. Should the defective product be returned for repair without all parts/components, buyer will be subject to replacement charges.

This Limited Warranty does not cover liquid consumable products. The Limited Warranty does not cover claims resulting from misuse, abuse, neglect, improper assembly, maintenance, storage, or use, failure to follow instructions, alterations, modifications or repairs not made by Anodia Systems or Anodia Systems authorized service personnel, accidental damage or normal wear and tear. Additionally, this Limited Warranty does not cover damage resulting from the use of cleaning, disinfecting, lubricating or sterilization chemicals and processes.

The Limited Warranty extends only to the original retail purchaser of the product and is not transferable to anyone who obtains possession or ownership other than the original retail purchaser.

This Limited Warranty is exclusive and in lieu of any other warranty, written or oral.

Please have the following information ready when contacting us regarding the product's warranty life.

Warranty Specifications:

Serial Number, Model Number, Date Purchased. The Serial Number can be found on your installation instructions. The Serial Number will also be located on the mounting bracket on all bottle and delivery systems. Model Number and Date Purchased are located on invoice.

Legal Terms and Conditions:

Anodia Systems, LLC reserves the right to change these terms and conditions at any time, and you agree that each visit you make to www.AnodiaSystems.com, www.Mint-A-Kleen.com or www.MintAKleen.com shall be subject to the current terms and conditions as published on our Website.

General Terms of Use:

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This Agreement shall be governed by and construed in accordance with the laws of the State of Kentucky. Any provisions of this Agreement which are or may be rendered invalid, unenforceable or illegal, shall be ineffective only to the extent of such invalidity, unenforceability or illegality, without affecting the validity, enforceability or legality of the remaining provisions of this Agreement. This Agreement constitutes the entire Agreement between the parties pertaining to the subject matter hereof and supersedes all prior and contemporaneous agreements, understandings, negotiations and discussions, whether oral or written, of the parties.

Privacy:

We reserve the right, and you authorize us, to use and freely assign all information regarding the use of this Site by you and all information provided by you in any manner consistent with our Privacy Statement. [Click here](#) to read our Privacy Statement, which is incorporated into these Legal Terms and Conditions by reference.

Typographical or Other Errors:

While Anodia Systems takes pride and skill to provide information which is accurate and up to date when first included on this Site, typographical and other errors may inevitably occur. Anodia Systems does not undertake to update or correct such information and reserves the right to modify, delete and rearrange any or all of the contents of this Site at any time without notice to you. While Anodia Systems makes reasonable efforts to prevent unauthorized tampering with this Site, Anodia Systems does not guarantee that its efforts will always be successful. Therefore, as set below, Anodia Systems does not warranty that the Site's materials will be error-free, and disclaims any liability for such errors.

Indemnification by User:

You agree to defend, indemnify, and hold harmless Anodia Systems and its affiliates, parents, subsidiaries, and their respective employees, agents, contractors, officers, directors, successors and assigns from all liabilities, claims, damages and expenses, including without limitation attorneys' fees and costs, that arise from your use, misuse of this site or use of any software application associated with the use of this Site.

Termination:

Anodia Systems, LLC shall have the right immediately to terminate this Agreement with you and your use of this Site if it determines in its sole discretion that you have breached any of these Legal Terms and Conditions or otherwise been engaged in conduct which Anodia Systems determines in its sole discretion to be unacceptable.

Records:

A printed version of these Legal Terms and Conditions and of any notice given in electronic form will be admissible in judicial or administrative proceedings relating to these Legal Terms and Conditions to the same extent and subject to the same conditions as other business documents originally generated and maintained in printed form. For purposes of any dispute, Anodia Systems' records shall be conclusive in all respects.

Integration and Severability:

These Legal Terms and Conditions constitute the entire agreement between you and Anodia Systems with respect to this Site and supersede all prior or contemporaneous communications and proposals (whether oral, written, or electronic) between you and Anodia Systems with respect to this Site. If any part of these Legal Terms and Conditions is held invalid or unenforceable, that portion shall be construed in a manner consistent with applicable law to reflect, as nearly as possible, the original intentions of the parties, and the remaining portions shall remain in full force and effect.

Contact Us:

If you have any questions or comments about these Legal Terms and Conditions, please contact us at the following address:

Anodia Systems, LLC
109 Larrimore Lane
Danville, KY 40422

Please report any violations of these Legal Terms and Conditions to info@AnodiaSystems.com (enter in Subject Line: Terms & Conditions).

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